



**Weaving our Community
Together**
2022 Impact Report

Our Mission

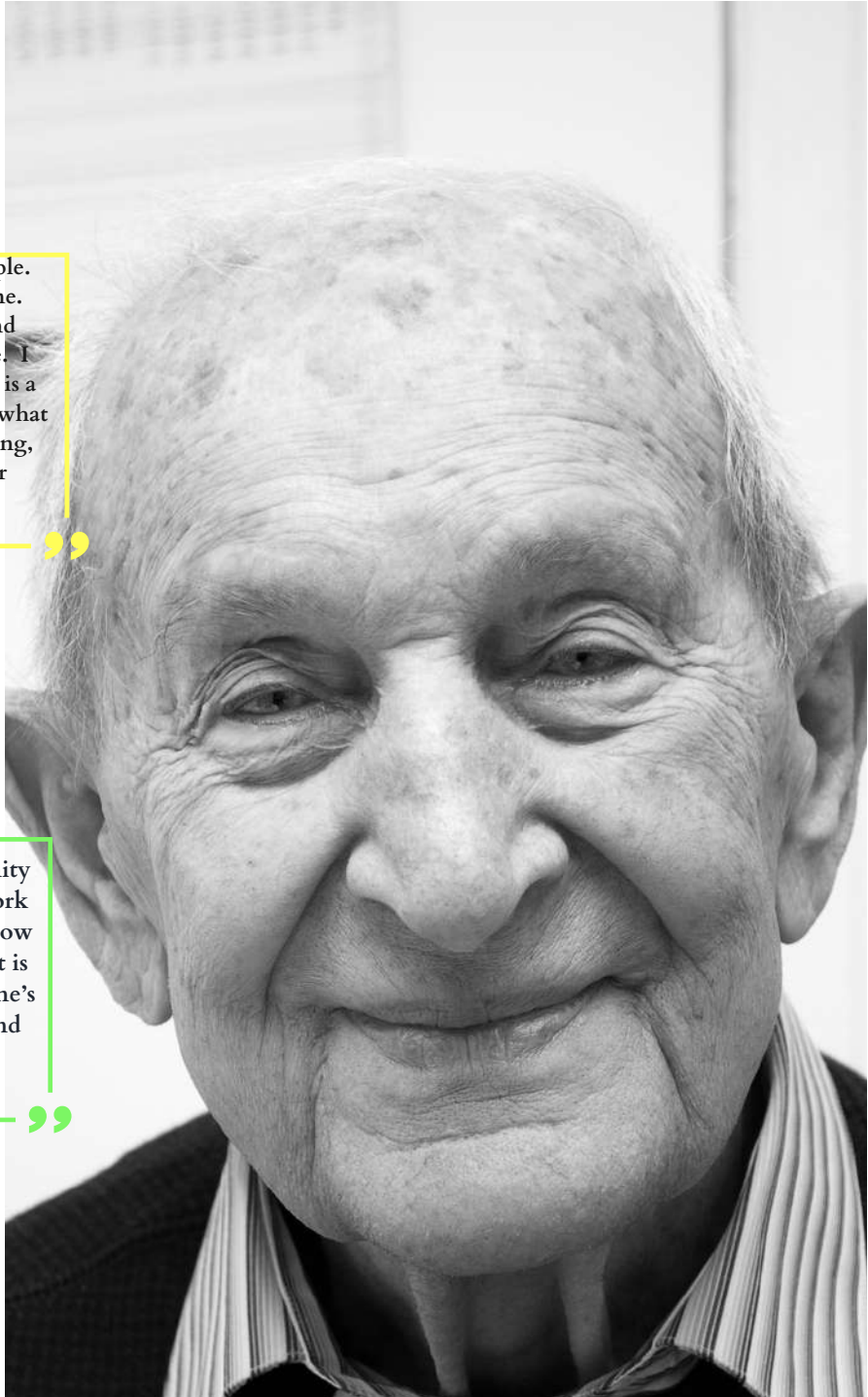
To provide meaningful, timely services and activities that enhance the independent living of seniors and adults living with physical disabilities within our community.



“ We have an obligation to help people. People are hurting, people are alone. They need someone to turn to, and morally we need to be those people. I love coming out to volunteer, there is a sense of self-satisfaction. No matter what you do as a volunteer, you are helping, and you get to participate in your community.
- Ghislaine ”



“ SCS has an impact on our community as a whole by displaying selfless work for the betterment of others. To show our over complicated society that it is the simple gestures, the giving of one's time that has the most meaning and impact to others.
- Ross ”



A Message from the Board President

My annual report this year is dedicated to our growing number of volunteers who give up countless personal hours for the betterment of our community. We recently held an event at the centre to salute all of our volunteers to whom this organization is entirely grateful. We are fortunate to have volunteers that have been with us for many years, some of whom were acknowledged at our volunteer appreciation day.

Our volunteers have a wide variety of skills and professionalism that enhance our organization's performance, profile, and mission values. Our volunteer hours are estimated to equal an almost \$500,000 yearly salary. That is close to our entire budget. All of our volunteers, from the boardroom throughout SCS, have dramatically impacted North Grenville, especially the seniors most affected and in direct contact with our services.

Anyone familiar with SCS knows this, but now the community knows as well. There was a Civic Awards ceremony, on June 8th, hosted by our mayor and council where our Transportation Services Team was nominated and chosen as the best in the group category for Seniors. We must celebrate this achievement and our volunteer successes from the time of recruitment to the many ongoing engagements they successfully carry out each day. The importance of this is immense.

Our volunteers do a fantastic job. Seniors' Community Services and our clients appreciate you and we sincerely thank you.

Bill Forbes, President

Board of Directors

Executive Committee

Bill Forbes, President
Ross Hebert, Vice-President
Aaron Nichols, Treasurer
Rick Baker, Secretary



Board Members

Kim Holland-Perrier, Director
Jennifer Ketchum, Director



A Message from the Executive Director

Volunteers are often deeply connected to their communities. They understand the specific needs and challenges facing our clients who have the shared experiences of living in a small community. Over the last year, our team of 95 volunteers has given over 18,000 hours of time dedicated to creating a strong North Grenville. Volunteer collaboration harnesses the power of collective action, enabling individuals to come together and make a positive difference in their communities and the world at large. It promotes cooperation, inclusivity, and a shared sense of purpose, driving meaningful change.

We take every opportunity to celebrate, thank and recognize our volunteer's contributions. It was an honour to recognize the achievements of our volunteers during National Volunteer Week, many of whom celebrated milestones of five to 35 years of service. I am truly humbled by their acts of kindness and support. So, thank you to all the volunteers! Your contributions are appreciated and recognized.

As we look into the next year, let us approach it with optimism, determination, and a spirit of growth. The year ahead holds countless opportunities for Seniors Community Services to grow. Moreover, let us foster a sense of connection and compassion in the year ahead. Small acts of kindness and empathy can profoundly impact others and help build a more compassionate and inclusive society. This is demonstrated every day by our team of volunteers who never cease to amaze me with their generous gift of time.

Dawn Rodger, Executive Director



Leadership Team

Dawn Rodger, Executive Director
Jennifer Graham, Client Services & Program Coordinator
Jill Woodley, Volunteer & Client Services Coordinator
Cheryl deVries, Bookkeeper



It is a privilege to work with a group of people who empower those who are aging at home with their gift of time and their acts of kindness. SCS volunteers are a powerful engine fueled by compassion, action, and optimism.
- Jill Woodley

Since being welcomed by the Seniors Community Services team in November 2022, I have really enjoyed working with a team of diligent and dedicated staff and volunteers who are making a difference every day.
- Cheryl deVries

Our clients – The intricate threads in the fabric of community

Nathalie – Finding her peaceful place

"It was the best day I have had in three years"

Aging at home can be a complex situation. Living independently and without access to transportation can increase social isolation and impact both physical and mental health. Throughout the pandemic years, Nathalie was able to attend critical medical appointments but was missing the social interaction that enhances mental health. During the winter months she was matched with a friendly visitor and a plan was set in motion to connect her to the equine world she was missing in her life.



"This was an opportunity to do something that seemed impossible. Having a volunteer driver take me to the barn gave me an outlet. I do not want my being visually impaired to be seen as a liability, and the drivers see me as a person and give me the gift of independence."

In February, a volunteer driver brought her to Heritage Stables for a morning of equine therapy. Nathalie was able to experience something outside the realm of medical appointments and to escape into a place that had always brought her a sense of purpose and peace. It was a shared experience for both Nathalie and Ron, the volunteer driver, and demonstrated the value of connecting clients to the community.

"Seeing her connect with the horse, and the happiness it brought to her was wonderful to see. I am pleased we can provide her the freedom to continue to do the things she loves."

Meals on Wheels Community Champions Week – March 2022



In the last year over 7500 meals were delivered in the community of North Grenville. In March, clients are treated to special deliveries to highlight this vital service. This year, MOW clients' Patricia and Brian welcomed the OPP Mobile Crisis Response Team. It is a welcome opportunity to connect seniors with supportive services and introduce the dynamic group of clients using the service.

The Seniors BBQ – June 2022



June is Seniors Month, a time dedicated to recognizing the contributions of seniors in our community. The Seniors BBQ is the highlight, and after two years of waiting we welcomed 110 guests to Maplewood Park. Thanks to the generosity of the Kemptville Lions Club the guests were treated to a delicious lunch. Special guests, live music, and the opportunity to reconnect with friends. This BBQ brings everyone together in celebration of being an important part of this community.

I had a beautiful time! Meeting all the happy people and singing and dancing with them. So nice! – SCS Client

Your Generosity

Financial and in-kind donations not only contribute to supporting SCS programs and services but also provide opportunities to personally impact the lives of those served by Seniors' Community Services.

Community Donors

100 Men Who Care
 An Afternoon of Music in honour of Louise Atchison
 Knights of Columbus
 Kemptville Lions Club
 McGahey Insurance Brokers Ltd.
 Grenville Mutual Insurance
 Klondike Farms
 Kemptville Christian Reformed Church
 Driscoll and Peca Team
 Wick Witch Apothecary
 Susie M's Hidden Treasures
 Pickle and Myrrh
 Heritage Stables
 Cathy Lindsey
 Val and Byron Morris
 Coleen Swift
 Anne Kirkpatrick
 172 Individual donors



Fifty Christmas stockings were thoughtfully filled with holiday gifts by the Driscoll-Peca Realty Team and delivered to clients by volunteer drivers. Building meaningful connections to help foster a sense of belonging.



The local Paddle and Skedaddle canoe & kayak enthusiasts made Valentine's Day special with handmade cards and chocolate that were delivered to clients and given out at the centre. Hundreds of sweet surprises to brighten the day.



An Afternoon of Music in honour of Louise Atchison was a harmonious tribute full of joy, and remembrance of a woman who gave so much to SCS. Over \$1400 was donated to core programs and services in her memory.



September brought the International Plowing Match to Kemptville. Thanks to the generosity of Grenville Mutual Insurance, SCS was able to set up a booth in their tent. Manned by staff and volunteers, we were able to showcase SCS to thousands of people, increasing our presence in this community and beyond.



Giving

Your gift is a powerful way to impact those who need us most. For more information on legacy giving, please contact Dawn Rodger, at 613-258-3203 or by email at dawn.rodger@seniorscs.ca.



Your Involvement

Fundraising events not only provide the critical funds necessary to continue to meet the increased need for support, but they also bring people together and showcase the important work SCS is doing in the community. Over the year we had 212 participants support our SCS events.

Fundraising Events 2022



Tea n' Wicks - November 2022

SOLD OUT

Partnering with Wick Witch Apothecary and Susie M's Hidden Treasures, this small fundraiser brought vintage tea cups to light. Our thanks to generous community members who donated cups, and those who made it a sold-out event and raised over \$665.



Paddle and Skeddadle

Craig McCormick and his band of disco-themed moonlight paddlers took to the water on September 10th and raised \$250 for SCS. Third Party Events increase SCS's presence in the community and raise vital funds.



Fall for Merrickville - October 8, 2022

SCS was the recipient of the proceeds of a live auction at the wildly popular Fall For Merrickville Market at Heritage Stables. Pickle and Myrrh and Heritage Stables donated items that raised \$1000 for SCS.



2nd Annual Photos in the Park - June 5, 2022

SOLD OUT

A welcome to Spring with fresh photos and a sold-out event. A generous donation from the Ralph and Maureen Phillips Family Foundation helped us raise \$3935 that was directed to the Transportation Service.



2nd Annual Holiday Wreath and Planter Sale - November 22, 2022

The second annual Holiday Fundraiser welcomed 147 participants who purchased 180 planters and 100 wreaths. Over \$2200 was raised from this fun community event



Holiday Tourtière - December 2022

SOLD OUT

A delicious fundraiser spearheaded by long-time volunteers Val and Byron Morris who helped raise funds by preparing 43 pies. It was sold out in 24 hours raising \$777.



Funding

Kemptville and District Home Support Inc. is a charitable, non-profit organization operating as Seniors' Community Services.

We are a volunteer-driven community organization that depends on the generosity of funders, grants, fundraisers, businesses, and individual donations.

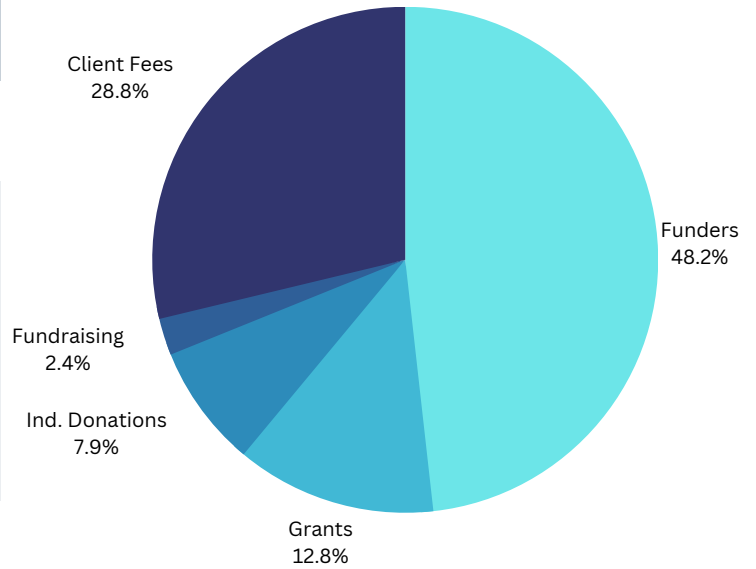
Funders

Ontario Health
Municipality of North Grenville

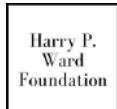
Grants

United Way Leeds and Grenville
Older Adult Centres' Association of Ontario
Ontario Community Support Association
Walmart
The Good Companions
Harry P. Ward Foundation
Ralph and Maureen Phillips Family Foundation

Revenue Breakdown



“SCS is an integral part of what binds us together as a community. Deb & I take pride in the strong community ties & amazing reputation our community has, and supporting our seniors, and ensuring they know they are loved & cared for is pivotal for this. We are so grateful for the work SCS does & feel lucky to be able to support them in any way.
- Jaime Peca and Deb Driscoll

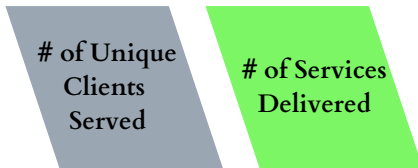


A special thanks to PROBASE WEB for their continued in-kind support of our website, and the NG Times for supporting our community outreach.

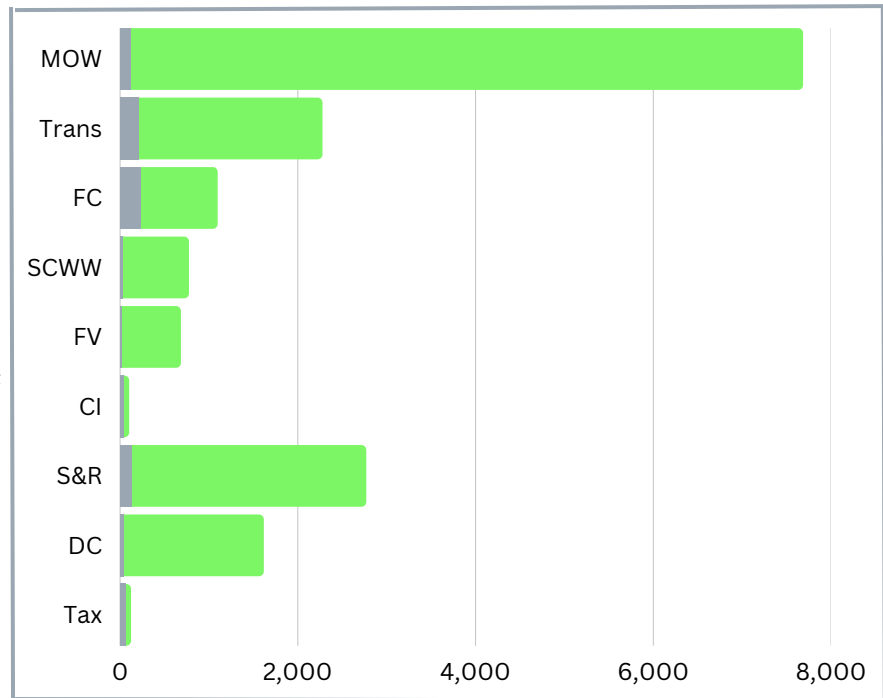


Our Work

One of the benchmarks that determine a healthy and compassionate community is how we treat those who live in it. Action-oriented programs and services ensure no one is left behind, and every person has an equal opportunity to thrive both physically and mentally. For seniors and adults living with physical disabilities, access to transportation, nutritious food, and social activities enriches their quality of life and ensures they remain a vibrant part of this community. SCS is dedicated to serving the unique needs of every client with programs and services that enhance the choice to age at home.



- MOW - Meals on Wheels**
- Trans - Transportation**
- FC - Footcare**
- SCWW - Seniors' Centre Without Walls**
- FV - Friendly Visiting**
- CI - Client Intervention**
- S&R - Social & Recreation**
- DC - Diners' Club**
- Tax - Income Tax Clinic**



“
Gratitude and growth are what I experience at SCS. Our clients, their family members, our volunteers, my colleagues, and local community members are my teachers. Individuals who embody trust, effort, compassion, respect, advocacy, friendship, and laughter every day.
 - Jennifer Graham,
 ”



The telephone-based SCWW offers an inclusive, safe, and inviting space to listen, learn, and be heard. This increases social connection and well-being.



In 2022 guest speakers included an international best-selling author and a visually impaired storyteller. Our program was recognized by The Good Companions as an Ontario success story for our live music with local musicians.

LaDonna Bodnarchuk, Exercise Instructor



Promoting physical health is paramount to living safely. Focusing on strength and balance and encouraging a healthy lifestyle in our exercise program.

Sandy Guest-Poulin, Yoga Teacher

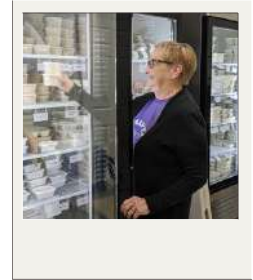
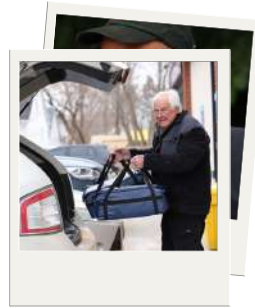


Yoga classes specific to seniors increase circulation, flexibility, and strength. Sandy generously donates class fees back to SCS in support of programs and services.

Volunteers - Weaving a Tapestry of Caring

Together, SCS volunteers are a driving force promoting positive change and making a lasting impact in the lives of aging individuals. Their compassion, action, and optimism create a ripple effect, touching not only the lives of those they directly assist but also the broader community. Their dedication is a testament to the power of human connection and the profound difference that can be made.

“
The volunteers are treated with respect and consideration at SCS. Clients are treated like family, and so are the volunteers. I am grateful to be a part of such a wonderful place.
 - Sara, Transportation Service Volunteer



Volunteer Recognition



Helen Phillips
35 years of service



Heather Nesbitt
20 years of service



Bill Forbes
20 years of service



Ron Flay
10 years of service



Annette Larmour
10 years of service

5

Years of Service

Cheryl Gilmour, Howard Godwin, Robert Grandmaison, Sandra Doyle, Debbie Hardiman, Doug Hendry, Deborah Johnson, Ken Richardson

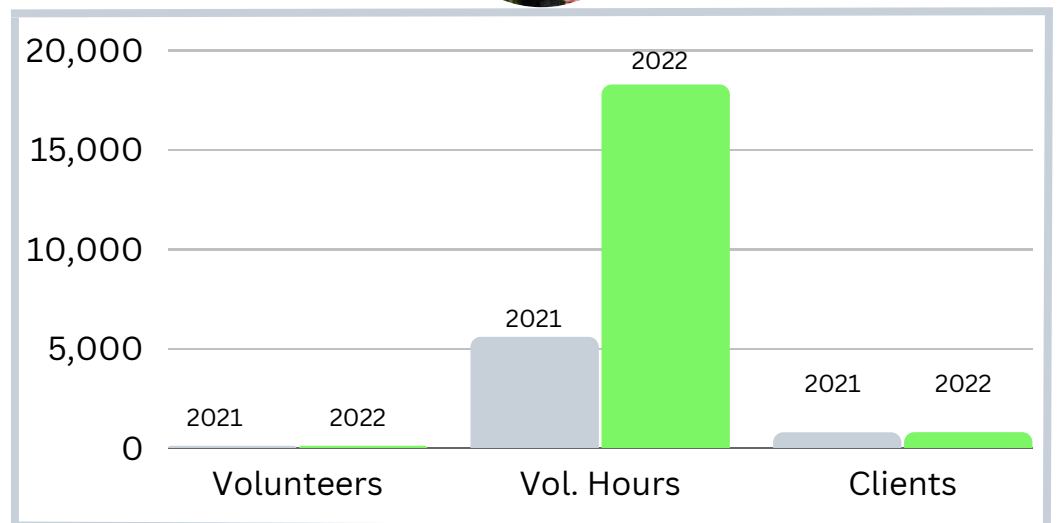


SCS volunteer Jean Hartjes received the inaugural Kemptville Community Association's My Community Hero Award - March 23, 2023

Volunteers 2021 - 95
 Volunteers 2022 - 96
 Vol. Hours 2021 - 5594
 Vol. Hours 2022 - 18252
 Clients 2021 - 774
 Clients 2022 - 780



*18,252 volunteer hours is equivalent to 9.5 full time staff.



* The Conference Board of Canada - Value of Volunteering in Canada Conference Board Final Report

2022 Financials

KEMPTVILLE & DISTRICT HOME SUPPORT INC.

O/A SENIORS' COMMUNITY SERVICES

STATEMENT OF FINANCIAL POSITION

AS AT MARCH 31

ASSETS

	Community Support Program Fund	General Program Fund	2023	2022
CURRENT				
Cash	\$ 102,703	\$ -	\$ 102,703	\$ 105,285
Accounts Receivable	2,983	-	2,983	26,956
HST Receivable	3,772	-	3,772	4,550
Prepaid Expenses	3,216	-	3,216	-
Due From Ministry of Health	13,800	-	13,800	-
Due From Community Support Fund	-	109,483	109,483	114,921
	<u>126,474</u>	<u>109,483</u>	<u>235,957</u>	<u>251,712</u>
INVESTMENTS	<u>-</u>	<u>166,756</u>	<u>166,756</u>	<u>182,611</u>
	<u>\$ 126,474</u>	<u>\$ 276,239</u>	<u>\$ 402,713</u>	<u>\$ 434,323</u>

LIABILITIES AND FUND BALANCES

CURRENT				
Accounts Payable	\$ 9,374	\$ -	\$ 9,374	\$ 16,636
Source Deductions Payable	7,617	-	7,617	5,234
Deferred Revenue - Note 3	-	20,000	20,000	40,000
Due to General Program Fund	109,483	-	109,483	114,921
	<u>126,474</u>	<u>20,000</u>	<u>146,474</u>	<u>176,791</u>
CEBA LOAN PAYABLE				
0% interest, no monthly payments, due Dec 2025, net of forgiveable portion if paid by Dec 2023	-	30,000	30,000	30,000
TOTAL LIABILITIES	<u>126,474</u>	<u>50,000</u>	<u>176,474</u>	<u>206,791</u>
FUND BALANCES	<u>-</u>	<u>226,239</u>	<u>226,239</u>	<u>227,532</u>

Kemptville and District Home Support Inc. is a charitable, non-profit organization operating as Seniors' Community Services. Registered Charity BN 118979111RR0001

KEMPTVILLE & DISTRICT HOME SUPPORT INC.

O/A SENIORS' COMMUNITY SERVICES

STATEMENT OF OPERATIONS AND CHANGES IN FUND BALANCES

FOR THE YEAR ENDED MARCH 31

COMMUNITY SUPPORT PROGRAM FUND

	<u>2023</u>	<u>2022</u>
RECEIPTS		
Government Contributions	\$ 197,309	\$ 179,502
Client Fees and Recoveries	109,364	92,101
Contribution - United Way	17,000	17,589
Fundraising and Other	<u>20,544</u>	<u>43,861</u>
	<u>344,217</u>	<u>333,053</u>
DISBURSEMENTS		
Fundraising	10,872	6,814
Occupancy Costs	46,510	53,518
Office	8,229	7,941
Other	140,986	114,734
Purchased Services	23,076	21,703
Wages and Benefits	<u>202,397</u>	<u>242,253</u>
	<u>432,070</u>	<u>446,963</u>
DISBURSEMENTS OVER RECEIPTS	(87,853)	(113,910)
TRANSFER FROM GENERAL PROGRAM FUND	<u>87,853</u>	<u>113,910</u>
FUND BALANCE, END OF YEAR	<u>\$ -</u>	<u>\$ -</u>

GENERAL PROGRAM FUND

RECEIPTS		
Donations	\$ 51,760	\$ 32,064
Grants	30,248	105,101
Interest	<u>4,552</u>	<u>1,005</u>
	86,560	138,170
DISBURSEMENTS		
Transfer to Community Support Program	<u>87,853</u>	<u>113,910</u>
REVENUE (UNDER) OVER DISBURSEMENTS	(1,293)	24,260
FUND BALANCE, BEGINNING OF YEAR	<u>227,532</u>	<u>203,272</u>
FUND BALANCE, END OF YEAR	<u>\$ 226,239</u>	<u>\$ 227,532</u>

Get in Touch



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www.seniorscs.ca



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Hours of operation: Monday to Friday 8:30 am to 4:00 pm.